NFP Technology Services

Industry
Not-for-Profit (NFP)

Problem
- Is your fundraising, donor, and volunteer management streamlined?
- Are you struggling with outdated technology to manage your operations?
- Are you leveraging the power of IT to meet the growing needs of your nonprofit?

Benefits
- Maximize Impact, Minimize Costs
- Enhanced Efficiency and Productivity
- Connect with Your Audience
- Boost Volunteer Engagement
- Data-Driven Decision Making
- Enhanced Security and Compliance
- Scalability for Growth

Technologies
- Enterprise Platforms: Salesforce, Dynamics CRM, Dynamics D365: Implementation, Migration, Integration & Transformation
- Content Management: SharePoint, Drupal, WordPress
- Application Development: UI (Angular, React, Python), Middleware/Backend (DOTNET, Java, Node, PHP), Mobile (iOS, Android, ionic. Hybrid)
- QA Services: Manual and Automated Testing
- Cloud Services: Azure, AWS, GCP: Consulting, Migration, Configuration, Monitoring and Support, Security and Compliance
- Automation: RPA, Power Platform
- Databases, Visualization, and Analytics: MS-SQL-Server, Azure Cloud BI, Power BI, Einstein Analytics
- Emerging Tech: Blockchain, AI: Gen-AI, Gen-AI-RAG, ML, NLP, AI-Driven Automation

Partner

Congruent
Your Technology Partner - Offshore and Onsite
Bellevue, Washington, USA
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We understand the unique challenges NFPs face:
- *Limited resources*
- *Complex needs*
- *Data protection and compliance*

Congruent's NFP Expertise includes
- Member/Volunteer Management
- Donor/Grants Management
- Fundraising Management
- Marketing Automation
- Event Management
- Referendums and Voting Systems
- Policies and Publications Center
- Projects and Programs Management

Some NFP Success Stories
- Implemented **Cloud-based Solutions**, powered by **Dynamics D365 CRM, Salesforce, and Drupal**, in Identity, Infrastructure, Portal and Projects for a global organization providing worldwide forest management to protect healthy, resilient forests for all, forever for
  - members
  - events and voting
  - certificates and certificate audits
  - content management
  - policies and standards

- Implemented a **Dynamics D365 CRM and Drupal** solution for an Independent, nonpartisan membership organization, thinktank, and publisher on foreign policy matters addressing
  - member profiles, enrolment and selection, membership programs and benefits,
  - organize and conduct (members and outside) events,
  - publications, donor management (donations, pledges, and grants),
  - automation of revenue generation & integration with NFP financial systems

- Implemented a **Cloud-based** Global Procurement and Grants Management System in **Azure** by **replacing a legacy SaaS** Procurement Management System of a global NFP foundation on a mission to eradicate pediatric HIV and AIDS
  - running on a micro-services architecture
  - to plan, complete, issue, manage and close out outgoing awards
  - comprising of sub-agreements, grants and procurements.

Customer Speak
"Your company and its brilliant and hard-working staff is a well-kept secret and I couldn't be happier…Many thanks to them for their overwhelmingly great work. "

- Chief Technology Officer